# UQ St Lucia Medical Centre

# Your partner for

a healthy future

# Campus clinic for students and staff



# Caring for UQ staff and students

The University of Queensland community can access quality medical care on St Lucia campus.

Our GPs are experienced in the health issues that can affect our students and staff. You can be assured of confidential care from our friendly team when accessing general and specialist services, including:



### Fees

#### **Domestic students**

There is **no out of pocket fee** for regular GP consults for domestic students with Medicare cards. Fees do apply for vaccines.

#### International students

There is **no out of pocket fee** to international students with Allianz cover. Fees do apply for vaccines.

If you are covered by another provider, you will need to pay at the time of your consultation and

#### Staff

We apply a modest staff fee to offer the convenience of on-campus health care and support our medical practitioners to deliver a high quality service. Fees as follows:

Standard consultation	\$75 <sup>*</sup>
Long consultation	\$110*
Extended consultation	\$145*

\*Less than \$40 out-of-pocket per consult for staff after Medicare rebate. Concession Card holders are bulk-billed.

Fees do apply for vaccines.

Please pay in full on the day of consultation. The clinic accepts cash, Visa, Mastercard and EFTPOS.

# Appointments

#### **Bookings**

When making a booking please request a:

- standard appointment (15 min) or
- long appointment (e.g. travel consult, occupational health, or multiple issues)
- separate appointment for each patient

We're open Monday to Friday 8:30am - 5:00pm.

#### **After hours**

If you require medical care after hours you can contact the National Home Doctor Service on **13 74 25**.

#### **Travel health consults**

Contact us at least six weeks before departure to allow for your vaccination schedule.

You will need to provide copies of your itinerary and vaccination history.

#### In an emergency call 000

(e.g. severe chest pain, heavy blood loss, difficulty breathing)

#### **Cancelling your appointment**

Please give at least three hours notice if cancelling or rescheduling your appointment. You may be charged a fee if you fail to notify the clinic.

#### What to bring

You will need your Medicare Card, student or staff ID, and health insurance details where applicable. See over page for fee information.

#### **Emergency priority**

While we operate on a firm appointment schedule, emergencies are treated as priority.

## Connect with us



@UQHealthCare





@UQHealthCare













#### **Staff Medicare rebate**

For your convenience, at the completion of your consultation we can process your claim through Medicare online and your refund will be deposited into your nominated account.

If it is a work-related expense, e.g. travel vaccine, please refer to UQ's Policies and Procedures regarding reimbursement.

#### We're here for your convenience

- P +61 7 3365 6210 F +61 7 3365 6222
- E stlucia@uqhealthcare.org.au
- A Level 1, Gordon Greenwood Building (Blg 32) The University of Queensland, St Lucia QLD 4072

#### **Open hours**

Monday to Friday 8:30am - 5:00pm.

Make a booking at **uqhcstlucia.com.au** CRICOS Provider Number 00025B